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Our Ref: PAS 7100

Date: 17/07/2017

## Announcement of a new PAS project

To inform technical committees of relevant work being developed in their area

A PAS is a sponsored fast-track standard that is developed through a consensus-building process facilitated by BSI Standards Limited. A PAS should not be regarded as a BS, EN or ISO standard.

|                        |   |
|------------------------|---|
| <b>Identifier</b>      | PAS 7100: 2018  |
| <b>Draft title</b>     | Consumer Product Safety-related recalls and other corrective actions<br>Part I Code of practice for business<br>Part II Guidance for regulators |
| <b>Sponsor</b>         | BEIS  |
| <b>Project Manager</b> | <a href="mailto:Brian.such@bsigroup.com">Brian.such@bsigroup.com</a>  |
| <b>Key dates</b>       | Expected date of public consultation: 23/09/2017(~4 weeks)<br>Expected date of publication: February/ March 2018                                |

### Committees to be notified

| Committees to be notified |   |                     |
|---------------------------|---|---------------------|
| AUE/74                    | Automobile occupant restraint systems   | Sarah Horsfield     |
| CPL/34                    | Lamps and Related Equipment   | Simon Bounds        |
| CPL/59                    | Performance of household electrical appliances  | Roger Tanfield      |
| CPL/61                    | Safety of household and similar electrical appliances   | Geraldine Salt      |
| CPL/72                    | Electrical control devices for household equipment and appliances                                 | Simon Bounds        |
| CPL/116                   | Safety of motor-operated electric tools   | Mrs Tyrena Agyemang |
| CW/1                      | Child use and care articles   | Sarra Cheyne        |
| CW/1/4                    |   | Sarra Cheyne        |
| CW/15                     | Safety of toys  | Sarah Horsfield     |
| CW/15/-/7                 | Joint safety of toys and textiles panel on flammability of fancy dress costumes/disguise costumes | Sarah Horsfield     |
| CW/29                     |   | Sarah Horsfield     |
| CW/29/-/2                 | Domestic and hospitality use ceramics tableware articles intended for contact with foodstuffs     | Sarah Horsfield     |
| CW/217                    | Cosmetics   | Sarah Horsfield     |

|         |   |                     |
|---------|---|---------------------|
| DS/1    | Dependability   | Philippa Younas     |
| EPL/100 | Audio, video and multimedia systems and equipment   | Mrs Tyrena Agyemang |
| EPL/108 | Safety of electronic equipment within the field of audio/video, information technology and communication technology | Mrs Tyrena Agyemang |
| FW/0    | Furniture   | Sarah Horsfield     |
| GME/33  | Small craft   | Sarah Horsfield     |
| GSE/29  | Gas-fired central heating boilers (domestic and non-domestic) and domestic gas-fired water heaters                  | Peter Slot          |
| GSE/35  | Gas cooking appliances (domestic)   | Peter Slot          |
| PEL/23  | Electrical accessories  | Simon Bounds        |
| STI/53  | Jewellery   | Sarah Horsfield     |
| TCI/66  | Apparel and interior textiles   | Sarah Horsfield     |
| TCI/100 | Coordination of textiles  | Sarah Horsfield     |

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## Background

The development of this PAS has been informed by the work of the BEIS Working Group on Product Recall and Safety and associated BEIS behavioural insight research into Product Recall Effectiveness.

This PAS is intended to set out a robust, generic code of good practice for monitoring, assessing, notifying and correcting sub-standard or faulty products (including through their recall where appropriate) with emphasis on the preparation of an appropriate Consumer Product Corrective Action (CPCA) programme, in advance of actual need.

It will not provide advice on how to make a product safe. By law, products sold in the United Kingdom must be safe, with the responsibility for ensuring that safety being born by a spread of entities across the supply chain.

The responsibilities imposed by the legislation, include:

- the provision of only safe products, supported by information on their correct use;
- warning consumers about potential product-related risks;
- providing information to help consumers understand the risks;
- monitoring the safety of products;
- taking action if a safety-related problem is found.

It has been determined that for a variety of reasons, the fulfilment of these responsibilities would best be underpinned by established, proven processes and procedures that would help to ensure that those responsible are fully aware of and conversant with, the nature and extent of the responsibilities allotted to them and the actions they need to take to meet those responsibilities.

Although the vast majority of products never become the subject of corrective action, when such action is required it can be brought to the responsible parties' notice in a number of ways, including by the relevant regulatory authority and the availability of a planned course of action could be critical to ensuring a timely and effective response.

In this context, the ready availability of generally accepted, widely applicable and commonly used

processes and procedures, would have the potential to assist business in meeting its responsibilities and regulators in assisting them to do so. as well as encouraging the understanding and confidence to determine when corrective action is required and what type of action will be appropriate.

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## **Scope**

This first part of PAS 7100 provides practical guidance for businesses to assist them in preparing for a possible future need for safety related product recall or other corrective action in relation to products they have placed on the market. The information provided will also be of value to organizations faced with the need for such action that has not been planned for.

The PAS deals with arrangements that should be in place to secure and monitor the safety of products, the collection and assessment of data on product performance and the investigation and response to product safety incidents providing practical guidance on the implementation of all aspects of safety related product recall and other corrective actions.

This PAS is primarily focussed on consumer products and is intended for use by all entities in the supply chain but particularly to entities that supply products to end users i.e. to consumers.

Although it covers consumer product safety-related corrective actions including recalls, this PAS does not provide advice on how to make products safe. It assumes that those placing products on the market will have already addressed their responsibility for providing only safe products.

This PAS recognizes the existence of and avoids conflict with, existing sector specific schemes (e.g. automotive) and facilitates regulatory authority awareness of potential actions by suppliers and engagement with their oversight and supporting roles. It does not replace existing sector-specific guidance.

This PAS does not apply to used products supplied as a product to be repaired or reconditioned prior to being used.

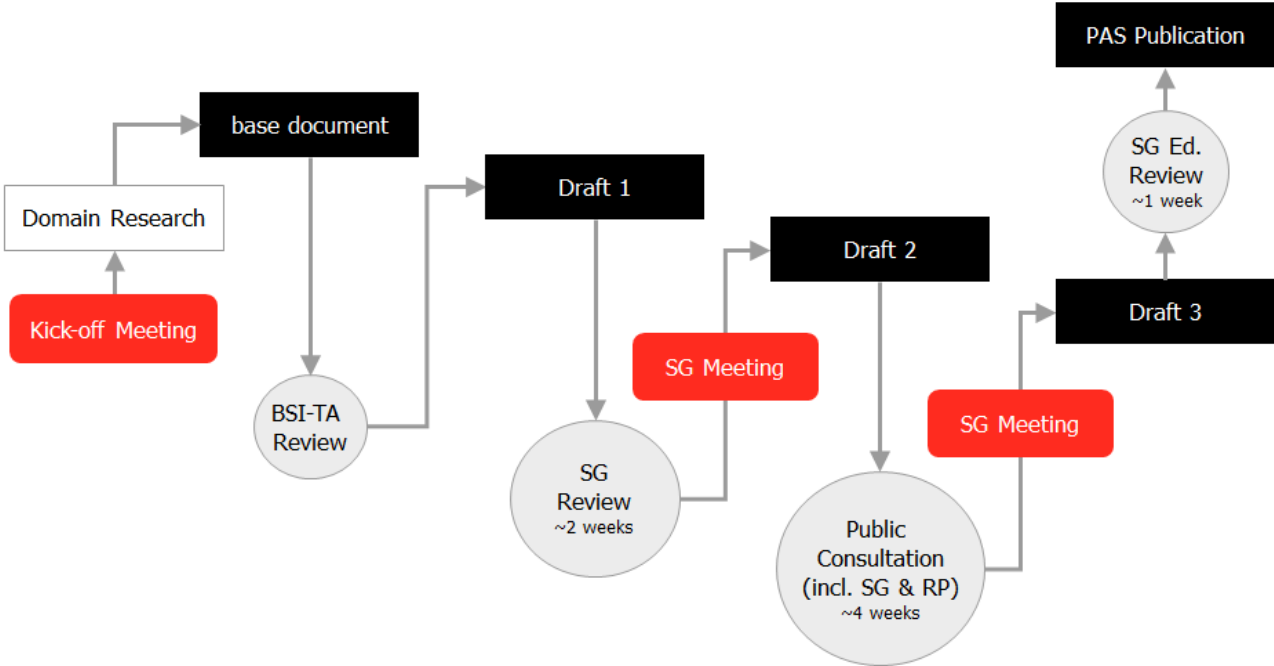
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## **Involvement of technical committees**

Technical committees (TCs) will be invited to submit comment on the PAS during a ~4-week review period (commencing approximately 25/09/2017) as part of the Review Panel through BSI's online draft review system <<http://drafts.bsigroup.com/>>.

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# PAS process




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| SG                  | steering group (20-25 stakeholders)  |
| RP                  | review panel (targeted stakeholders, including BSI technical committees)   |
| SG Review           | draft is made available to SG only, for technical review   |
| Public consultation | draft is made publicly available for technical review through BSI's online draft review system < <a href="http://drafts.bsigroup.com/">http://drafts.bsigroup.com/</a> > |
| SG Ed. Review       | draft is made available to SG only, for final (editorial) review   |
| SG Meeting          | meeting where comments are resolved by the steering group members  |